

Microlink introduces: Julie Southern, DSA Relationship Manager

I would like to take this opportunity to introduce myself, my name is Julie Southern, and I have recently been appointed at Microlink PC as the Relationship Manager. Some of you will recognise my name and know that I have worked in the sector for the last 12 years. Until recently I worked within the DSA team in SFE.

So, a little bit about me I have a strong background in the sector having worked in various roles and projects in England and Wales. I have worked in customer services throughout my career and I am very student focused and extremely passionate about improving the student journey. My ethos is getting things right first time without over complicating the process.



I am a home worker, based in my native North East of England and I am currently in the process of contacting each Assessment Centre around the country and arranging a face to face introduction. Please see my calendar to book a meeting with me. I am looking forward to working with you all and to see what improvements we can make together for our students in 2019 and beyond. One of the reasons I chose to work with Microlink is that they care about their students. Microlink's CEO Dr Nasser Siabi, has dedicated his life to levelling the playing field for people with disabilities and it was because of this ethos and dedication that Microlink was the perfect fit for me. I don't know about you but working at a company that has purpose and vision is inspiring and motivates me to do the best I can for those who need it. I look forward to speaking to you all and to building strong relationships.

What can Microlink do to help assessors?

We are constantly looking to improve our relationships with DSA assessors and Disability Officers and your feedback is an effective way to do this. We want you to be part of our service development along with students. Please give us your feedback via the link below

<https://www.surveymonkey.co.uk/r/BM3Z7JF>



Microlink’s opening hours have been extended

- Opening times are Monday to Thursday 07:30-20:30 and Friday 07:30-17:30
- Contact details: 0330 555 0 999 or alternative freephone 0800 999 26 20

When you reach our switchboard, the following options are available:

- Option 1 is for DSA Orders
- Option 2 for Tech Support
- Option 3 Aftersales.



Banking careers for students with disabilities and health conditions

Investing in Talent is an exclusive, interactive careers event for talented and ambitious undergraduates, with a disability or long-term health condition, who want to find out more about the exciting career opportunities available in investment banking.

[Find out more](#)



Seeing AI and OrCam MyEye: A Comparison

Today we have an unprecedented range of options to access and convert information into accessible formats. Seeing AI and OrCam MyReader are two of the most recent, most innovative and most exciting technologies that are literally changing the world for people who are blind or have low vision. While they share many features, these two products are very different and it is important to understand how these differences impact individual users.

[Read more about Seeing AI and OrCam MyEye comparison](#)

