



Wednesday

14 May

12:30 PM



Child First Effective Partnership Practice Webinar

Developments in the Custody Suite

Reserve your spot today!

[More Info](#)



CLICK on an area
to explore the
slides, or simply
view the whole
presentation

Custody Logistics
Coordinator **Bill Hillier**
Avon and Somerset

Acting Chief Insp **Paul Broadie**
Cleveland

Custody Insp **Wes Gladwin**
Warwickshire

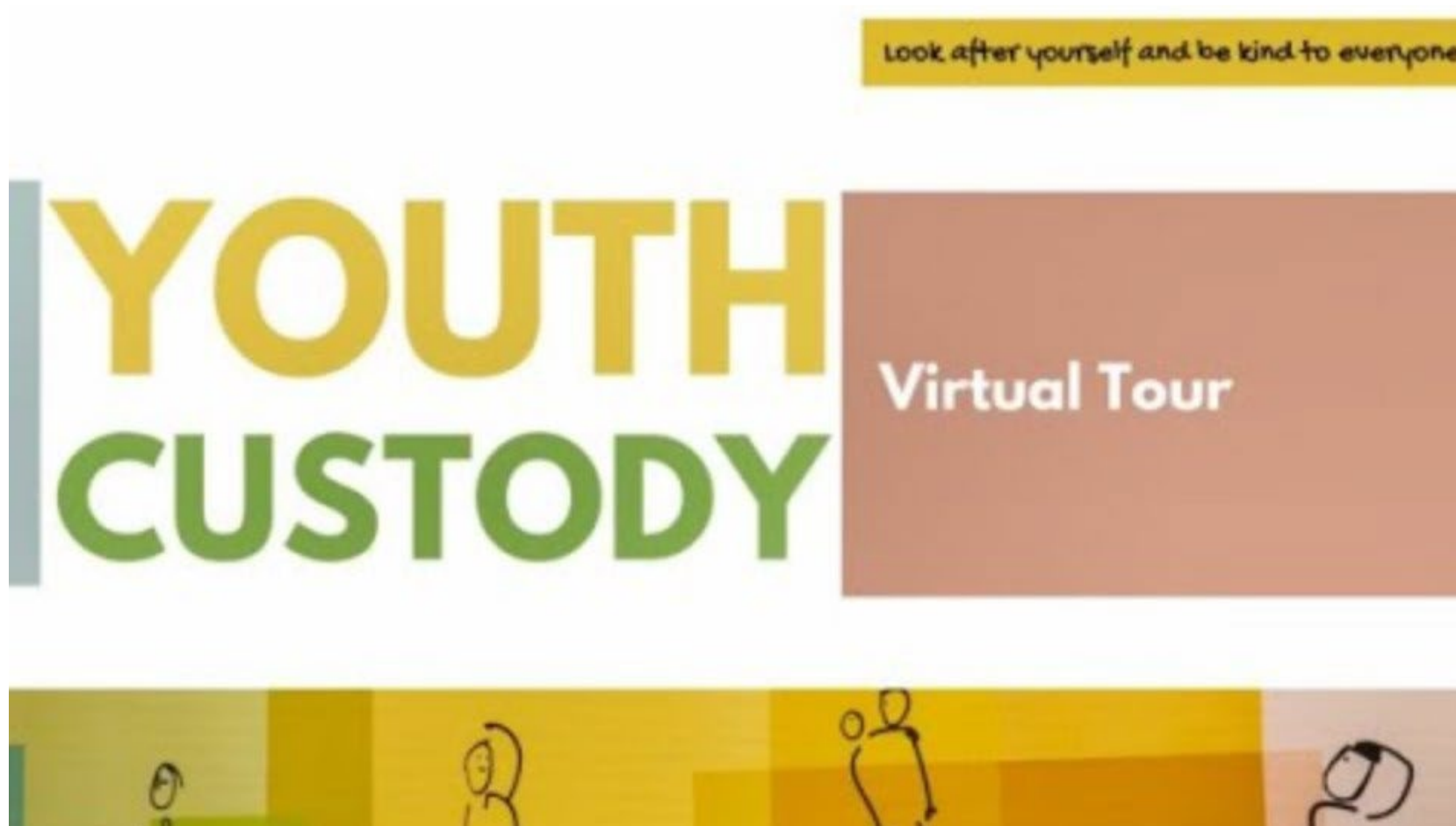
Insp **Matt Fox**
North London Met Police





Acting Chief Insp **Paul Broadie**
Cleveland

<https://youtu.be/YG8WoXBIZns>



RETURN

Warwickshire Police Presentation

Insp Wes Gladwin





C/Insp Norbury & Rachel Watt (Service Manager of Warwickshire Youth Justice)

What has been essential in achieving improvements?

- Values & attitudes of our custody team.
- Collaboration with key partners and a willingness to learn from each other.
- Sharing of information.
- Listening to children & young people.
- Reflection and continuous learning.

What did we do?

Distraction Packs – Fidget toys, chalk boards, scented squishy balls, pens and paper, colouring books, variety of balls.

Environmental Aesthetic improvements – Image wraps on walls and charge desks, green rooms with dimmable lighting, targets in the outside exercise yard and in cells.

Written, Visual and Verbal communication usage – child appropriate information leaflets, Advisory videos explaining what custody is etc provided by Youth Justice.

Inclusion of key partners including SALT workers – collaborated to ensure appropriate language, fonts, colours etc are used.

New improved custody library trolley – Rather than custody staff choosing books for detainees, we now have a library trolley which can be rolled to the cell, enabling free choice of books catering for different age ranges & languages.

Modifications of the custody cells - chalk boards painted on wall, targets to throw ball at and issue of toxic free chalk.

Specific training – Through close partnership work with Youth Justice, training has been delivered during CPD days of Sgt's. Training being delivered to ICV's to

Robust application of necessity test – Sgt's and Inspectors to be robust on applying the necessity test and considering other options prior to authorising detention or continued detention.

Nuneaton Custody



In Warwickshire we have two custody suites with symmetry across both. Above left you can see the orange signage affixed to the charge desk. This is our children's booking in station with language and imagery specifically arranged to assist communication. The blue signage is for adults but as you can see, there are obvious similarities.

Child Booking In Artwork

IN NUNEATON CUSTODY...

...WE ARE HERE TO HELP



**PRESS BUTTON
IN YOUR CELL TO
SPEAK TO STAFF**

**YOU CAN
HAVE**



**THINGS
TO DO**



...YOU HAVE LEGAL RIGHTS



FREE LEGAL SUPPORT

**HAVE A PARENT/GUARDIAN
TOLD WHERE YOU ARE**



**TO READ THE
CODE OF
PRACTICE**



...SUPPORT IS AVAILABLE

**TO SEE A
HEALTHCARE
PROFESSIONAL**



**CONNECT YOU WITH
OTHER SERVICES**

**WE'LL GIVE YOU
USEFUL INFORMATION
WHEN YOU LEAVE**



YOU HAVE THE RIGHT TO MAKE A COMPLAINT



SENSITIVE ISSUES CAN BE DISCUSSED IN PRIVATE



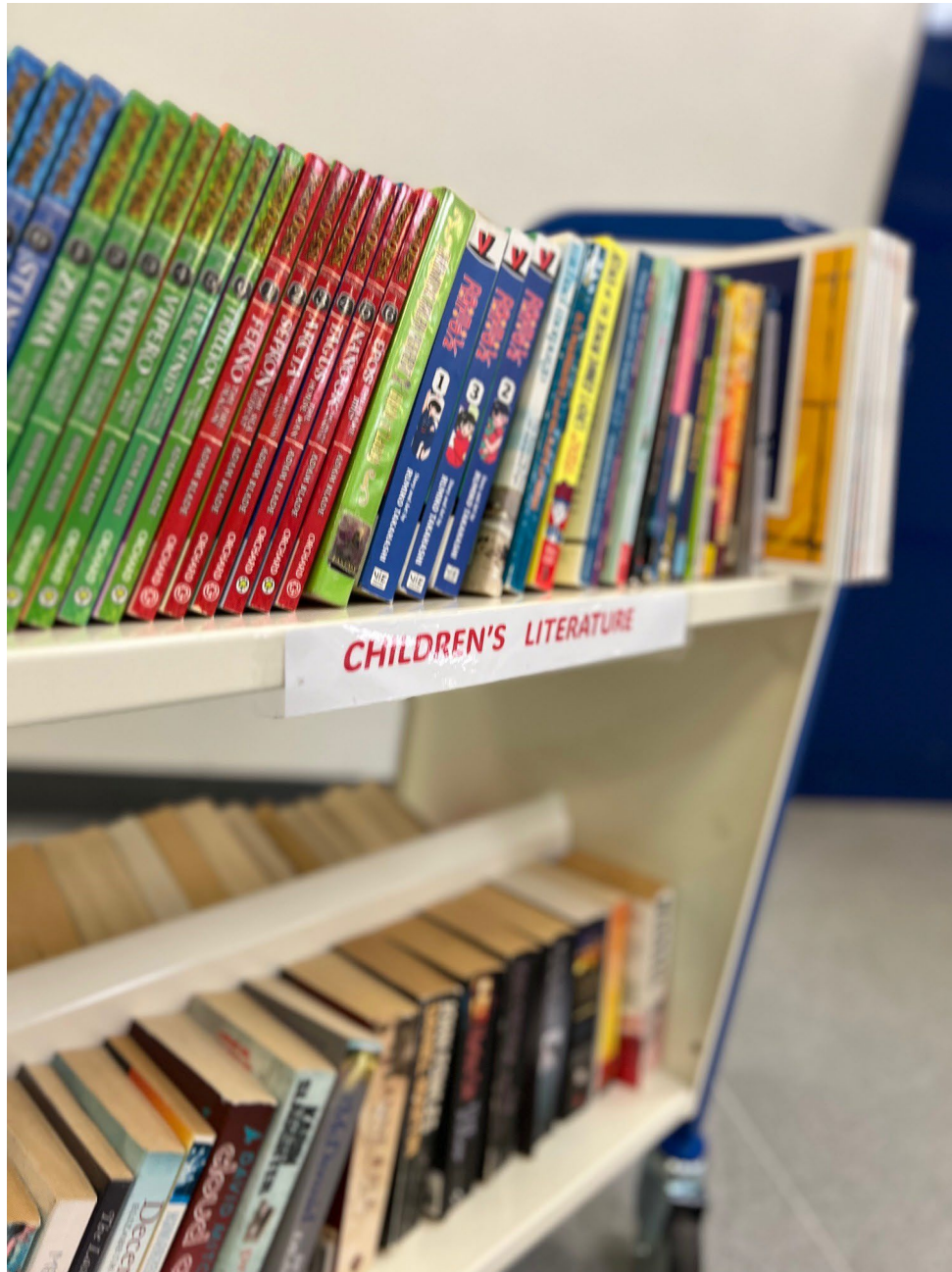
YOU'LL BE SUPPORTED BY AN APPROPRIATE ADULT



CCTV RECORDING 24/7



**WARWICKSHIRE
POLICE**



Library Trolley



Other language books – Donated by Cintra

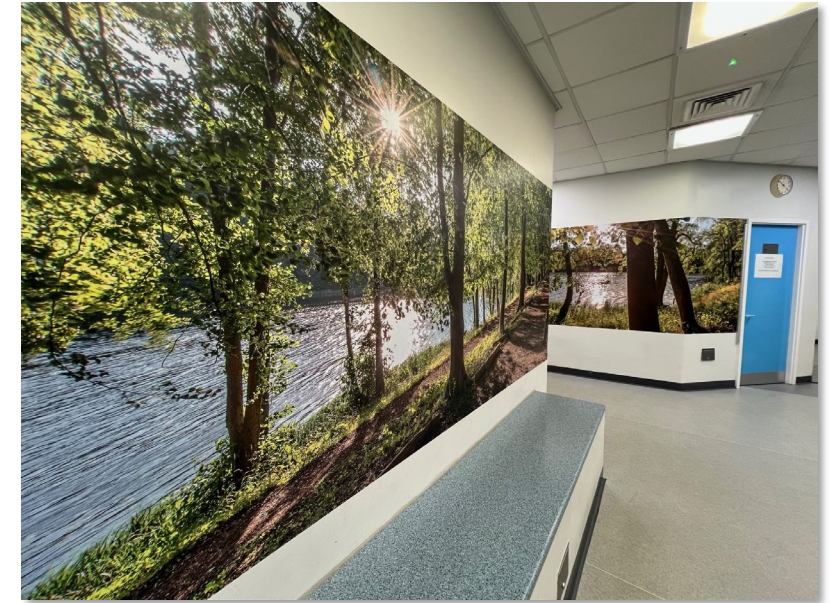


We have established relationships with our local library's where periodically they will send us books that they no longer use which we stock in our custody library.

A SPOC is assigned at each station to maintain the library ensuring stocks are maintained and that there is content to reach a range of people.

We have recently been gifted a number of books from our language services provider in varying languages.

Wall Artwork



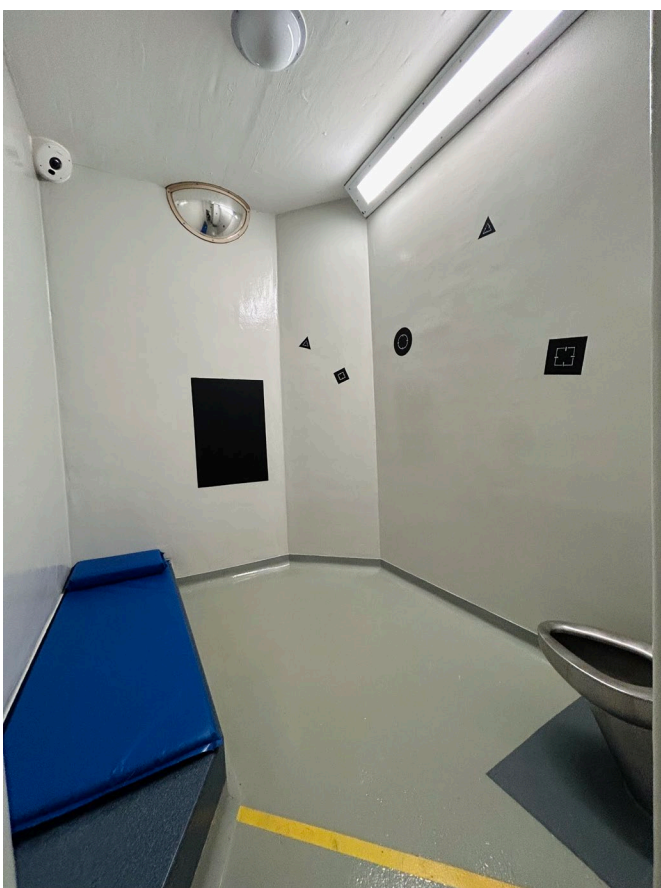
Prior to the wall art our custody facility was plain white and felt more oppressive. The inclusion of the scenery provides a calming influence and softens the impact of our environment.



Our 'Green Room' with dimmable lighting provides and calming space for children with appropriate adults in place of a cell where appropriate.



The outside exercise yard as some painted targets on the wall. Whilst this appears a small change, it is clearly evident how effective it is when observing detainees using a ball and aiming. They throw towards the cricket stumps and smaller targets and tend to kick towards the small goal post.



Our dedicated child cells and chosen for their position within the block and have chalk boards and targets on the wall.

This is a continuous journey

Many of the changes are small, but when applied together alongside positive attitudes of our custody teams and continued partnership work the results are quite significant – particularly for children brought into custody.

We do not consider our work to be complete and our work continues to drive improvements and put the child first.

We have recently introduced a custody passport kindly proposed by Youth Justice which will enable us to better know and understand children who are brought into custody. We continue to receive feedback from children and act upon it.

Any questions?





Avon and Somerset Police

Neurodiversity in Custody



The Project

Introductions



- Bill Hillier – Custody Logistics Officer
- Neil Whyman – Custody Sergeant
- Kate Baxter – PFI Contract Officer

The Neurodiversity Project – what needed to change



- Built environment not well designed for people
- Limited skills for dealing with autism and other neurodiversities

Why did Avon and Somerset decide to change?

- Realisation that custody can be better for detainees and staff
- Desire to reduce harm within custody environment



CARING



COURAGEOUS



INCLUSIVE



LEARNING



What changes have Avon and Somerset carried out?

- Changes to built environment
- Changes to staff training and engagement with detainees







**How have changes
been received?**



What has been the feedback from staff and officers?



- Detention officers much better equipped to help people during their visit
- Staff and officers have a better work environment
- Fewer harm incidents

What has been the impact on detainees

- Fewer harm incidents
- Improved environment
- Better understanding of needs



CARING



COURAGEOUS



INCLUSIVE



LEARNING





Other feedback

- What other forces have learnt from us
- Would like to get our learning included in new builds





What were the challenges?

What were the biggest hurdles



- Finance/budget/procurement
- Custody environment and Home Office guidance

Summary

- Summary
- Any questions



CARING



COURAGEOUS



INCLUSIVE



LEARNING



WELCOME TO WOODGREEN CHILD FIRST CUSTODY LAUNCH

Inspector Matthew Fox
Met Detention

CHILD FIRST SUITE BROUGHT TOGETHER IN PARTNERSHIP WITH

The logo for Haringey LONDON. The word "Haringey" is written in a large, red, stylized font. Below it, the word "LONDON" is written in a smaller, black, sans-serif font.

Haringey
LONDON

The logo for ENFIELD Council. The word "ENFIELD" is written in a bold, black, sans-serif font. Below it, the word "Council" is written in a smaller, black, sans-serif font. To the right of the text is a red heraldic lion rampant.

ENFIELD
Council

THE AIM OF THE CHANGES TO THE SUITE

REDUCE ACES

REDUCE ADULTIFICATION

CHANGE CULTURE

ARRIVING AT THE SUITE



**METROPOLITAN
POLICE**

**MORE
TRUST**

**LESS
CRIME**

**HIGH
STANDARDS**

A DEDICATED QUIET CHARGE DESK



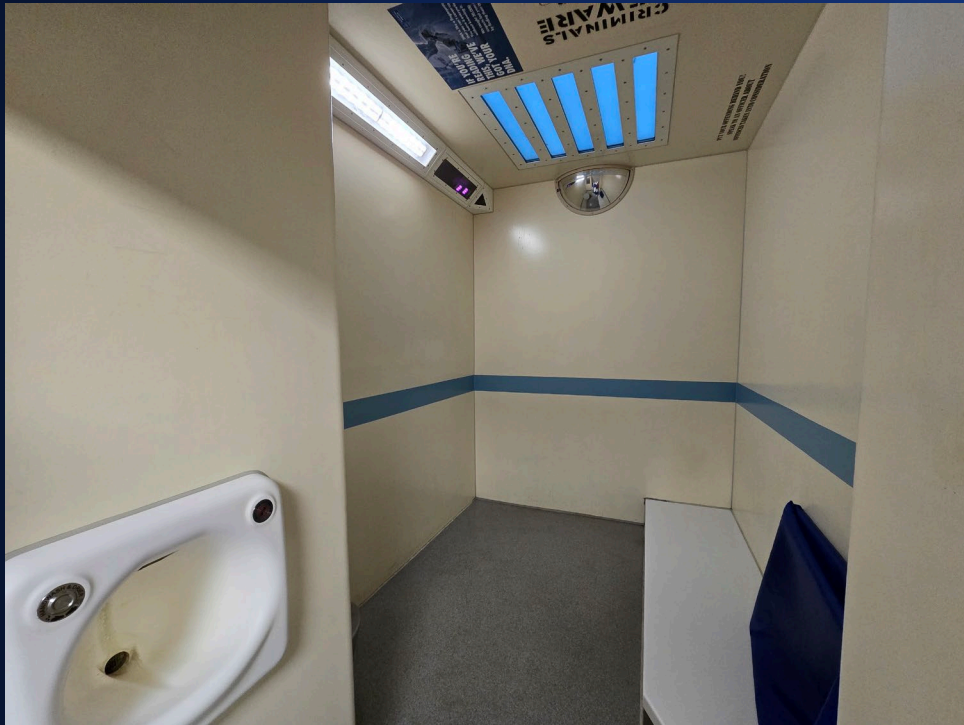
**METROPOLITAN
POLICE**

**MORE
TRUST**

**LESS
CRIME**

**HIGH
STANDARDS**

THE DETENTION ROOM



METROPOLITAN
POLICE

MORE
TRUST

LESS
CRIME

HIGH
STANDARDS

INTERVIEW ROOM



METROPOLITAN
POLICE



MORE
TRUST

LESS
CRIME

HIGH
STANDARDS